



THE
GRANGE
ACADEMY

The Grange Academy
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Mr R Hicks
Principal Bsc (Hons), NPQH

27th February 2023

Dear Parent/Carer

Migration from MyEd app to EduLink One

I would like to take this opportunity to introduce you to our new parental information and communication system; **EduLink One**. We are keen to maintain good communication between families and school and it is clear that the MyEd app does not work well for a sizable number of families. EduLink One will keep you up to date with information on your child including their timetable, attendance, clubs and homework. As a parent or carer you will have access to the system as soon as you receive your login email. If you have not received your login details via email by 1st March, please contact Amanda or Dena, using the school contact number or the email address below.

EduLink One is a purpose-built parental communication tool in the form of an IOS and Android App – with support from a website for those unable to access the apps.

For security, this new system requires an individual parent login username and password. In order for parents to join, we will be emailing parents/carers next week with joining instructions. It is vital that the school has your most up-to-date email address on record; this is to avoid any delays in setting up the app. If you have more than one child at the school, you will only require one account and all children will be visible through this.

To access this new tool, you will need to either:

Search for **EduLink One** from the Apple App Store or Google Play Store and install the App to a mobile device – you can have it on multiple devices if you wish.

If you do not have a device suitable for the app, you can access the same great features through the website at <https://www.eduLinkone.com>

Once installed, please refer to your email from EduLink and follow the instructions to complete your setup.

Once you have completed your setup, please visit our website where there is a dedicated section with user guides on how to use EduLink. These guides can be found under 'Parents and Carers' on our website. If you have problems contact info@thegrangeacademy.co.uk

Please note that your activation email is unique to you and your child. Your activation email will expire after 14 days if it is not used.

Yours faithfully

Mr R Hicks
Principal